



Quarterly Performance Report August 2018

Period Covered: 1 April 2018 to 30 June 2018

“Making the Scottish Borders a safer place to live, work and visit”

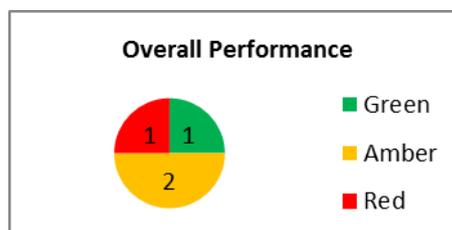
Key: Green – Performance Improved, Amber – Performance Reduced < 15%, Red – Performance Reduced >15%

Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Overall Summary

Overall Performance

Overall performance 4 indicators:



Key Successes

- Planned absence among domestic abuse staff required contingency arrangements to be introduced. There was no noticeable reduction in service and agreed response times for responding to referrals have been maintained.
- Court advocacy service continues to demonstrate an important support mechanism for victims and a point of contact for other justice stakeholders. Targets for the service set by funders are being achieved. The benefits of this service are tangible in relation to improving understanding of domestic abuse in the court system.
- Referrals to all the safer communities based domestic abuse services have increase in Q1 compared to last year this is in part due to all services being fully resourced and includes Domestic Abuse Advocacy Support, Domestic Abuse Advocacy Outreach, Safer Housing Options and Court Advocacy Service. The increase is predominantly down to outreach and court services.

Key Issues

- The new data protection legislation has influenced what information can be provided through police referrals to domestic abuse staff and the resultant risk management and safety planning with high risk victims of domestic abuse. Safer Communities are collaborating with Police Scotland to work through and mitigate any operational consequence which is a common situation across Scotland.

Key Activities

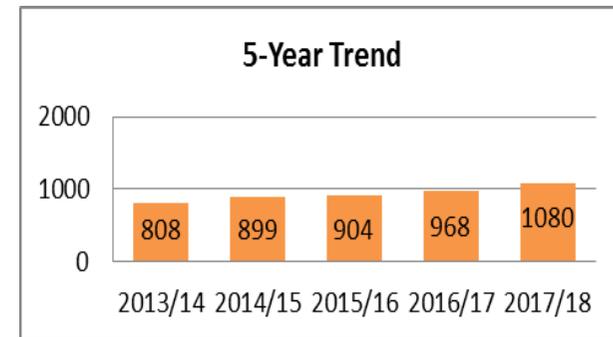
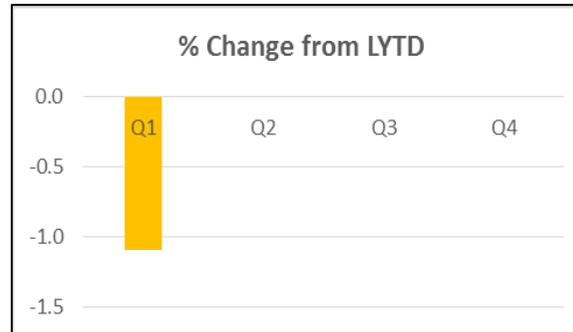
- The Safer Communities Team and a range of other stakeholders are working with SafeLives to deliver Domestic Abuse Matters – the UK's domestic abuse training for police officers. This means delivery of a one day training course to all police officers across Scotland on the new domestic abuse legislation. This commitment will be carefully managed so there is no impact on local service delivery.
- The VAW Partnership has submitted the first Equally Safe report on Performance Indicators and Quality Standards to the Scottish Government. Overall, the Scottish Borders show good achievement of the Quality Standards and meet or partially meet the majority of standards. In relation to Performance Indicators, the Scottish Borders can reflect data on most indicators but for some there is no mechanism to capture this information from the range of services locally. This has been fed back to the Scottish Government.
- In partnership with Child Protection, the Safer Communities team will be delivering CPD sessions to 3200 staff in Education on child protection and domestic abuse, Oct 2018 to April 2019.
- Domestic Abuse Awareness and FGM training courses are planned for the remainder of 2018 and into 2019.

Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Increase the number of reported incidents of domestic abuse (adults)

Performance

YTD	LYTD	Change Value	Change %
270	273	-3	-1.1%

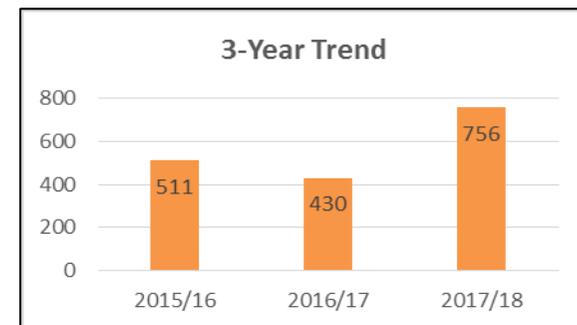
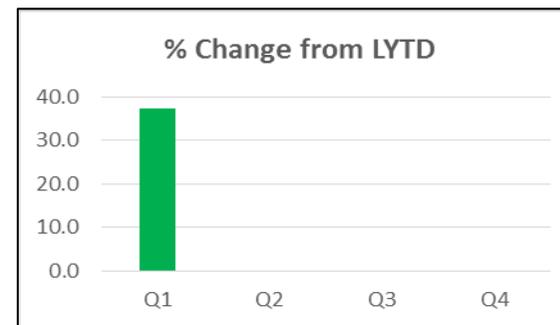


Source: Police Scotland

Increase the number of referrals to Safer Communities Domestic Abuse Support Services

Performance

YTD	LYTD	Change Value	Change %
184	134	+50	+37.3%



Source: DAAS

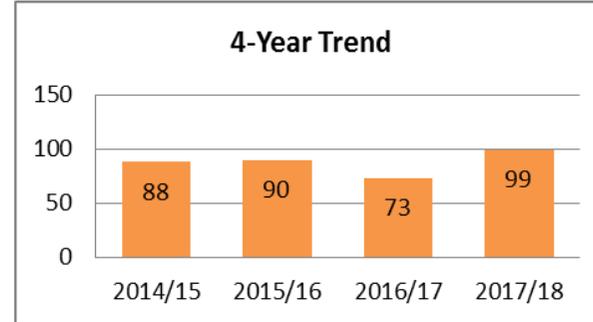
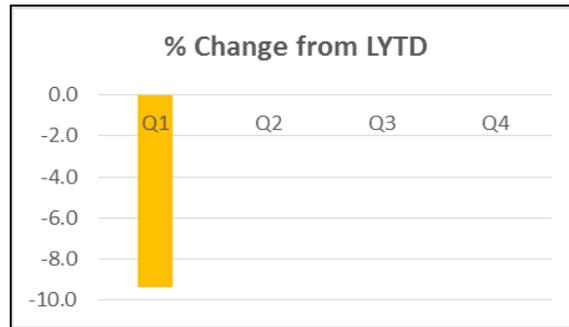
Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Increase the number of high risk domestic abuse cases discussed at Multi-Agency Risk Assessment Conference (MARAC)

Performance

YTD	LYTD	Change Value	Change %
29	32	-3	-9.4%

Source: MARAC

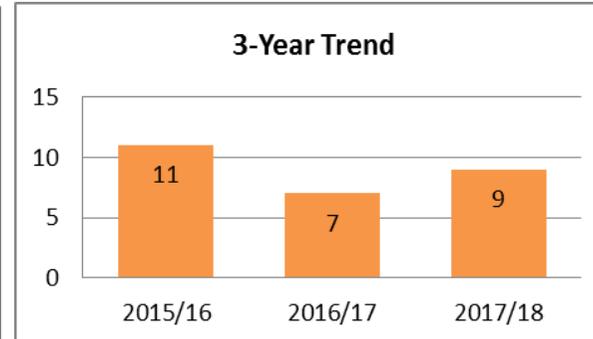
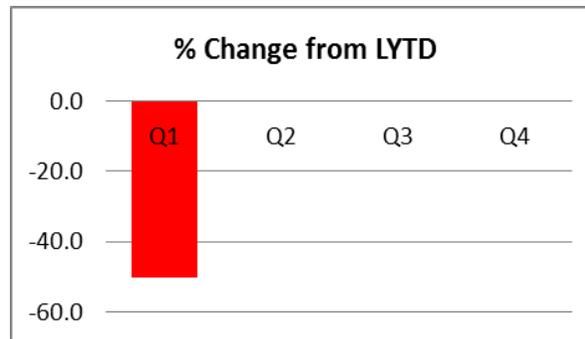


Increase the number of high risk offender referrals to Multi-Agency Tasking and Coordinating (MATAC) group

Performance

YTD	LYTD	Change Value	Change %
1	2	-1	-50%

Source: Police Scotland

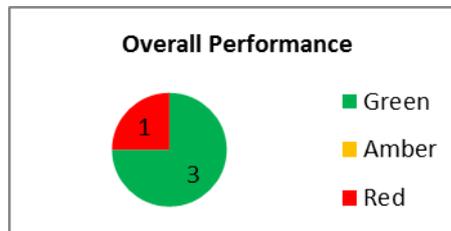


Strategic Priority 2 – Reduce the level and Impact of Substance Misuse through effective partnership working

Overall Summary

Overall Performance

Overall performance 4 indicators:



Key Successes

- Last quarters pro-active drug enforcement activity has shown an increase in disclosure to Registered Social Landlords for consideration around potential tenancy agreement breaches. Privately owned property or private rental properties are not included.
- The SBC funded Community Action Team have been active in enforcement activity both in relation to property searches under warrant but also on street intelligence led stop and search activity.
- Analysis has been undertaken of police demand during the various festivals and cultural events in the Borders. This shows an improving picture with a general reduction in incidents in 2018 when compared to the same period during 2017.

Key Issues

- An Alcohol Brief Intervention (ABI) is always considered during face to face meetings with individuals accused of perpetrating ASB a variety of factors impact upon the opportunity to undertake an ABI. The diligence around screening is the important factor which generates the ABI. 100% of those screened as eligible for an ABI had one performed.
- The SBC funded Community Action Team has been tasked with giving attention to those areas experiencing needle finds, while also working with partners to reduce the number of instances and the impact of discarded needles in the community.

Key Activities

- The Best Bar None 2018/19 annual licensed premises application and accreditation cycle is underway supporting self-regulation within the trade. This award is coordinated nationally by the Scottish Business Resilience Centre supported locally by community safety partners.
- The Community Safety Partnership continue to promote the underage drinking campaign, don't buy it, don't supply it, intended to support attitudinal change among those people who supply alcohol to U18's. In particular the lamppost sleeves continue to be visible at the various summer cultural events.
- Work is underway to refresh the Arrest Referral scheme within police custody areas so that prisoners from the Borders held in different parts of the police custody estate are not disadvantaged from receiving support with addiction through a referral to local services.

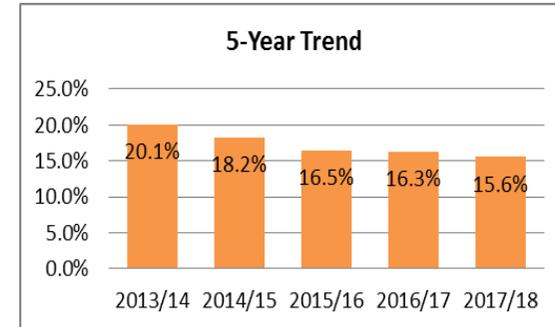
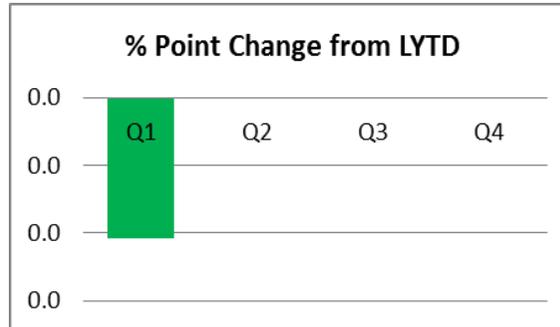
Strategic Priority 2 – Reduce the level and Impact of substance misuse through effective partnership working

Reduce the percentage of ASB incidents that are alcohol related

Performance

YTD	LYTD	Change Value	Change %
15.4%	15.4%	0.0	-

Source: SCT Database

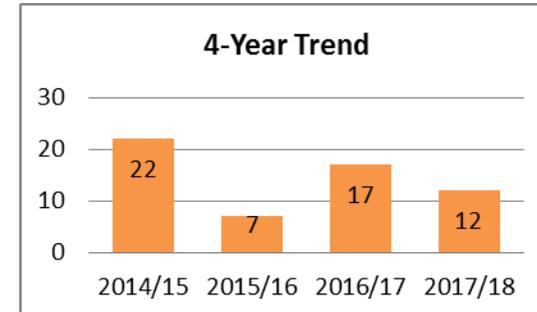
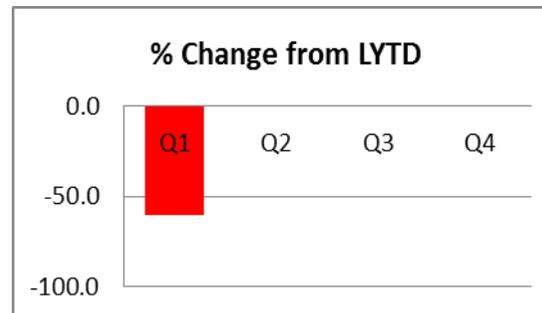


Increase the number of Alcohol Brief Intervention (ABI) screenings undertaken by the Antisocial Behaviour Unit (ASBU)

Performance

YTD	LYTD	Change Value	Change %
2	5	-3	-60%

Source: ASBU

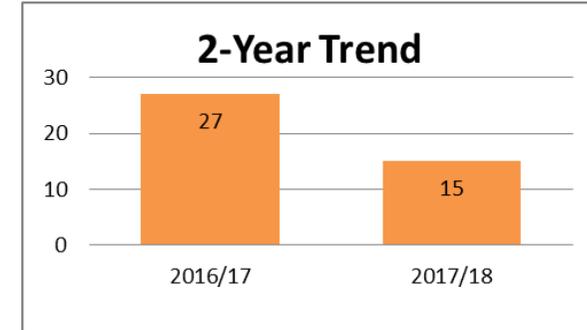
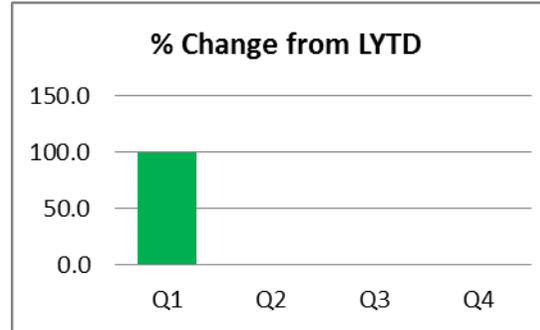


Strategic Priority 2 – Reduce the level and Impact of substance misuse through effective partnership working

Increase the number of referrals into the ASB process as a result of proactive drug enforcement

Performance

YTD	LYTD	Change Value	Change %
12	6	+6	+100%

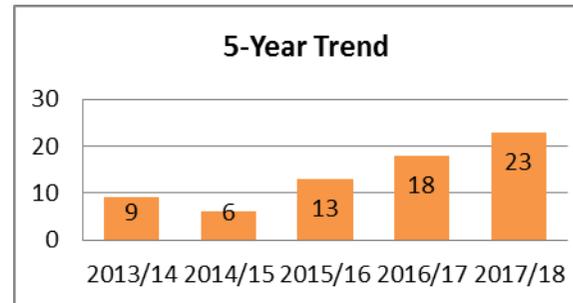


Source: SCT Database

Increase the number of “Best Bar None” premises

Performance

YTD	LYTD	Change Value	Change %
23	18	+5	+27.8%



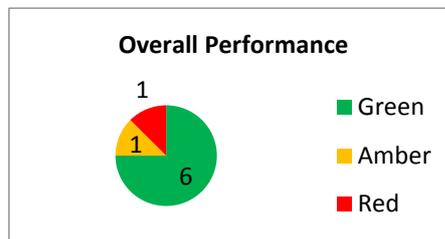
Source: Police Scotland

Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Overall Summary

Overall Performance

Overall performance 8 indicators:



Key Successes

- This quarter's trend across crime, ASB and vandalism have all shown an improvement compared to the same period last year, there can be seasonal variations within these figures that may balance over time.
- There has been a reduction of 5.7% in people being monitored for anti-social behaviour while the number of early interventions undertaken by ASB partners has remained fairly consistent.
- Information sharing at an early stage in the housing allocation process when it is known that an individual has history of problematic behaviour has helped to reduce the instances in which more formal interventions become necessary. The intention is to make tenancies more sustainable, reduce the impact upon others and time taken to address negative behaviour when it occurs.
- Early in the ASB investigation process before a decision on formal action is taken individuals are alerted to encouraging a change in the behaviour leading up to consideration for an intervention. This forms the basis of graduated escalation options which may ultimately end in an application for an Antisocial Behaviour Order.
- The number of antisocial behaviour related incidents has shown a reduction during the first quarter. This is likely to have resulted from a range of activities, for example, the multi-agency Core Group predominantly involving neighbour disputes, tasks allocated to the council funded Police Community Action Team, and the work of the SBC event Safety Advisory Group in supporting the safe running of public events.
- The establishment of the Police Community Action Team has given additional flexibility in tackling persistent quality of life concerns in the Borders. A tasking process through an Elected Member/Officer Oversight Group is based around analysis and agreed prioritisation. Constituency matters are also raised and discussed at the forum, the meeting concludes with an agreed proportionate response to the priority areas highlighted.
- Multi-disciplinary site visits are undertaken in those areas experiencing a disproportionate level of ASB with a view to collaborating to improve the situation. The ASBU also visit complainers and make local enquiries with a view to corroborating situations involving ASB to create a basis for formal action to be taken and a compelling case should the situation necessitate a legal remedy. The areas where these visits have been undertaken have seen a reduction in call demand.

Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Overall Summary

Key Issues

- Established and new ASB intervention processes create the necessary arrangements to identify and agree a course of action to address any emerging issues.
- We are awaiting additional interpretation of the mediation figures for quarter 1. The latest available figures are to the end of 2017/18.

Key Activities

- Doorstep Crime week during the week of 21/05/18 aimed at alerting householders, their families and neighbours to reject services offered by cold callers and only to accept services if they have been pre-arranged and initiated by the householder. For example not using the services of people going door to door offering to do gardening work, which may also result in problems with fly- tipping. Information extended to telephone call blocking, the nominated neighbour scheme, no cold calling zones and general home safety advice.

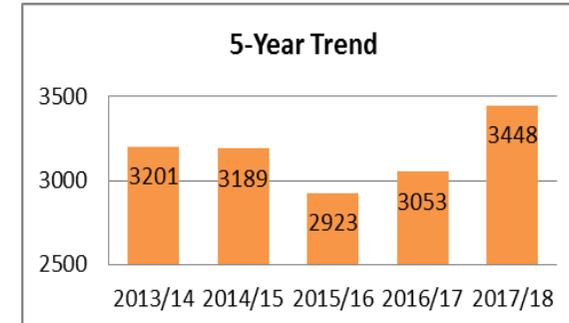
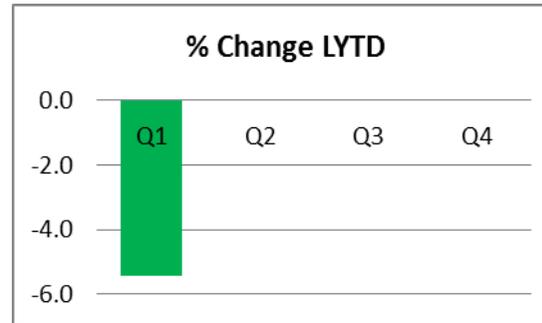
Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Reduce the number of group 1-5 crimes

Performance

YTD	LYTD	Change Value	Change %
891	942	-51	-5.4%

Source: Police Scotland

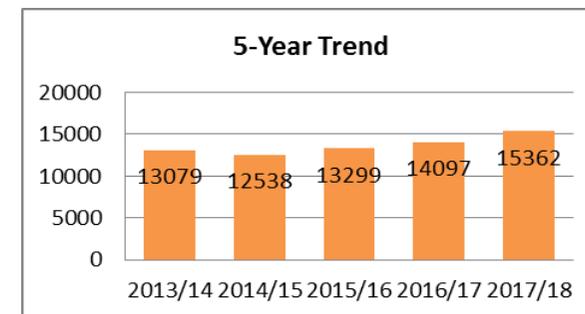
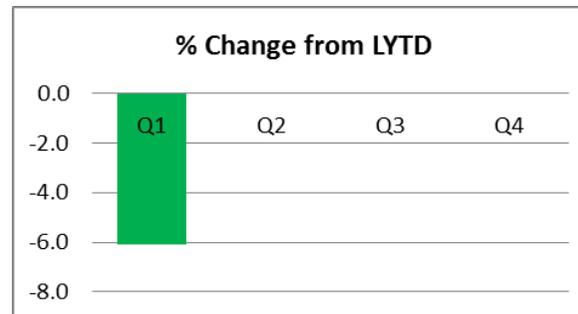


Reduce the number of recorded ASB incidents

Performance

YTD	LYTD	Change Value	Change %
3957	4214	-257	-6.1%

Source: SCT Database/ASBU/RSLs

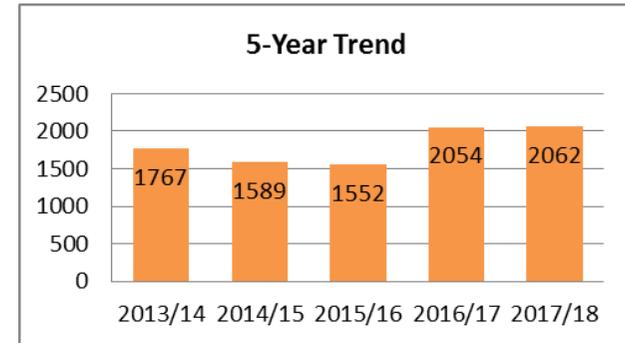
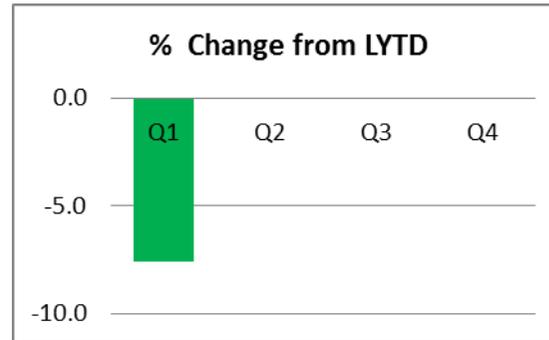


Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Reduce the number of youth related ASB incidents

Performance

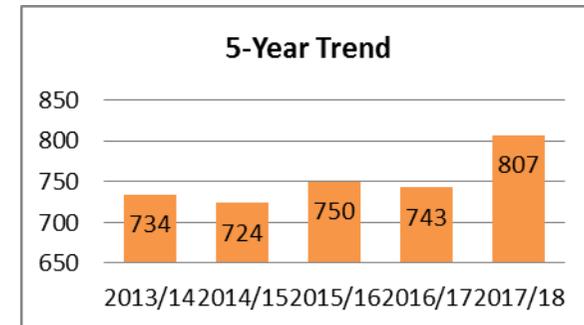
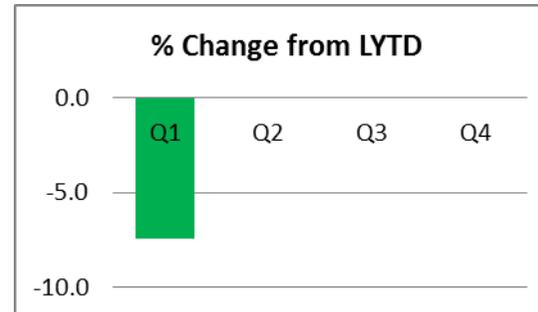
YTD	LYTD	Change Value	Change %
521	564	-43	-7.6%



Source: SCT Database

Reduce the number of reported vandalism

YTD	LYTD	Change Value	Change %
199	215	-16	-7.4%



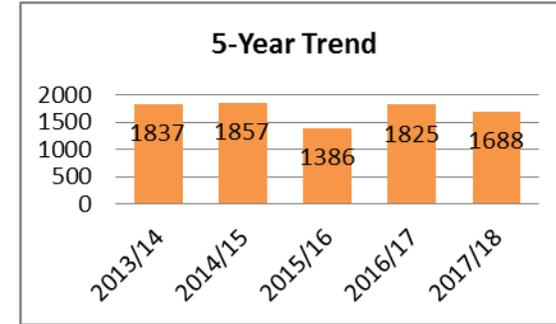
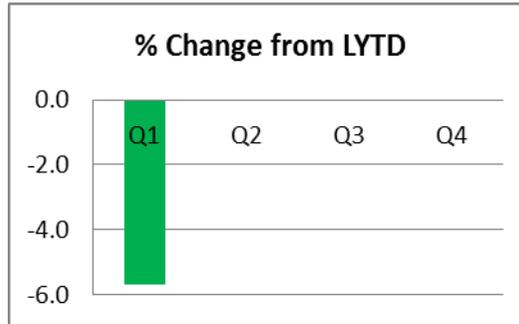
Source: Police Scotland

Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Reduce the number of persons being monitored for antisocial behaviour

Performance

YTD	LYTD	Change Value	Change %
416	441	-25	-5.7%

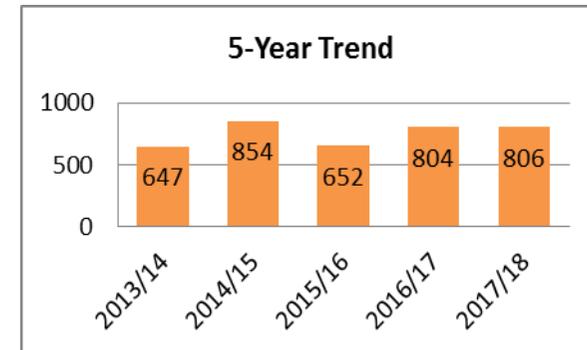
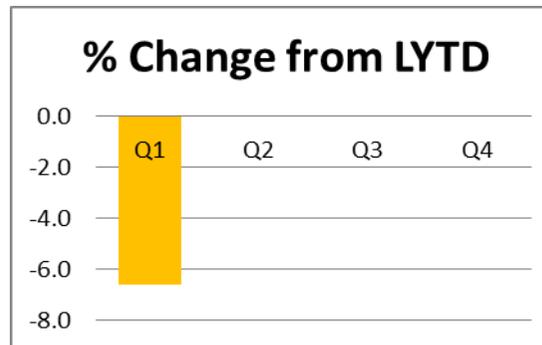


Source: ASBU

Increase the number of early interventions made by ASB partners

Performance

YTD	LYTD	Change Value	Change %
226	242	-16	-6.6%



Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

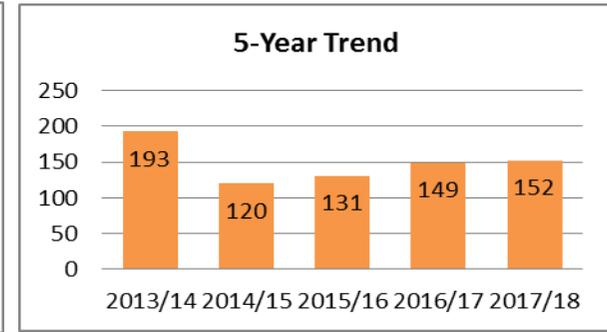
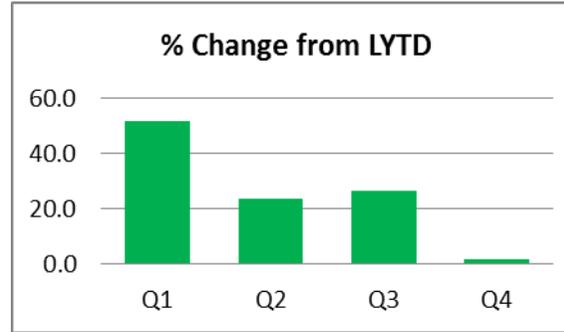
Increase the number of mediation referrals

Performance

YTD	LYTD	Change Value	Change %
152	149	+3	+2%

Data only available to the end of quarter 4 2017/18

Source: ASBU

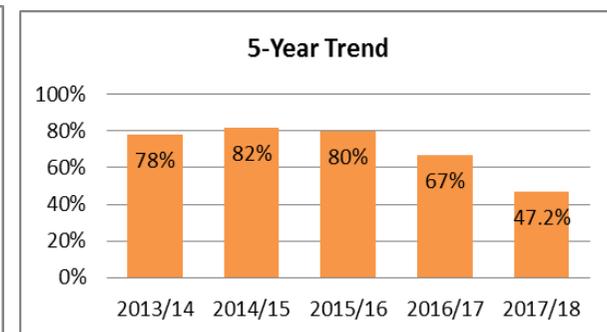
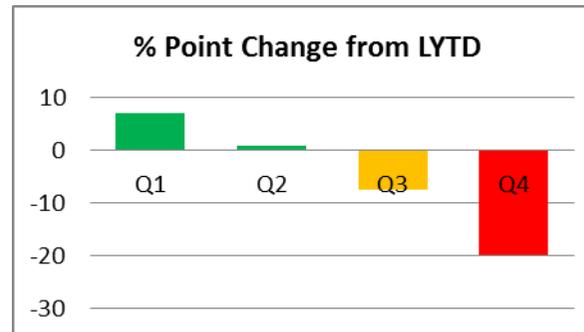


Increase the percentage of mediation cases that show agreement/improvement after mediation

YTD	LYTD	Change Value	Change %
47.2	67	-19.8	-

Data only available to the end of quarter 4 2017/18

Source: ASBU

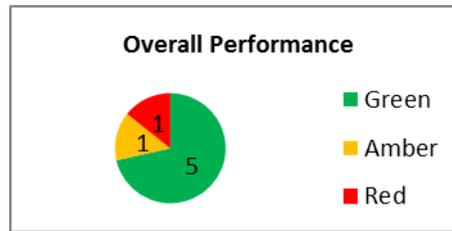


Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Overall Summary

Overall Performance

Overall performance 7 indicators:



Key Successes

- Drivewise Borders 2018/19 is underway. The Charterhall Young Driver's Event, a programme of advanced driver training for drivers aged 17 to 25 and an over 65 driver programme commenced in April 2018 funded by Transport Scotland.
- A relaunch of the 17-25 advanced driver training was undertaken in May involving a range of stakeholders including past graduates.
- Up to June 2018 there were 10 over 65 driver sessions held. Active social media and attendance at the Older Peoples Get Together event helped to secure a good attendance with most opting to have a refresher drive with an Advanced Driving Instructor. Requests have been received to hold specific sessions for older peoples groups and these are being arranged.

Key Issues

- The two children seriously injured during the period are understood to have been pedestrians entering the roadway.
- Motorcyclist accidents continue to be a concern and have increased when compared to the same period last year. The location and circumstances of each fatality or serious injury collision is examined with a view to identifying cause and safety improvements. Through Drivewise a number of places have been funded for the Institute of Advanced Motorists motorcycle programme.
- Irresponsible parking and complaints around speeding concerns are being fed in the police Community Action Team Oversight Group and form part of the wider road safety effort.

Key Activities

- The Scottish Fire and Rescue Service are considering options to run Biker Down training given that motorcyclists are often in groups and likely to be first on the scene of a crash before the emergency services attend. Injured motorcyclists need to be dealt with in a particular manner given the potential injury and issues with helmet removal. The training covers scene management, casualty care and being seen.
- Roads Policing are active in the Borders around the issue of motorcycle safety and attend the Road Safety Working Group which takes a holistic view of all components of road safety with a range of strategic partners.
- Options on the Road Safety aspect of Crucial Crew are being considered.

Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Reduce the number of road users killed or seriously injured

Performance

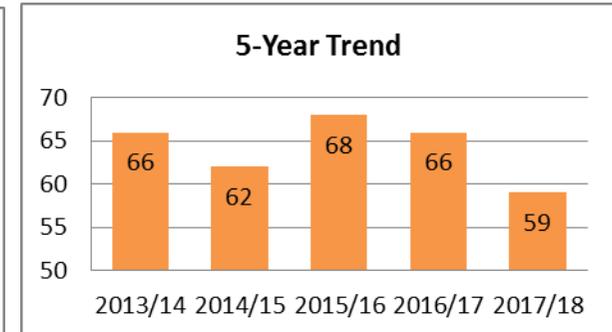
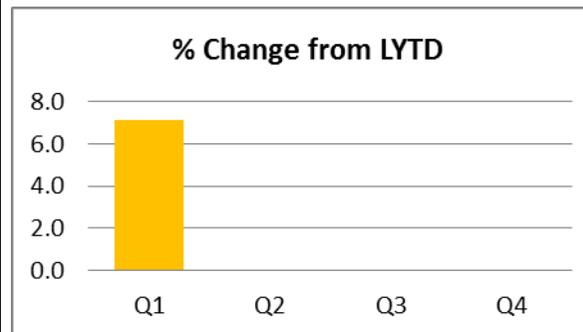
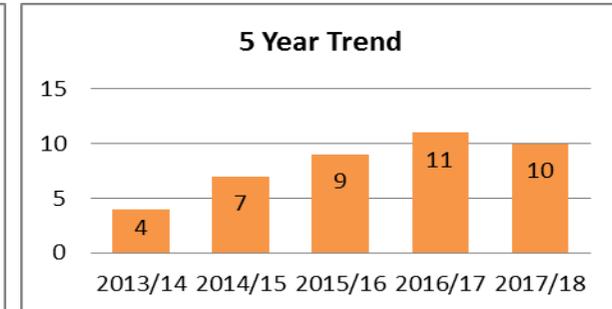
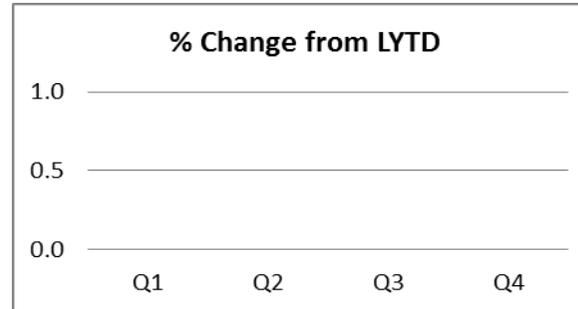
Killed

YTD	LYTD	Change Value	Change %
2	2	0	0%

Seriously Injured

YTD	LYTD	Change Value	Change %
15	14	+1	+7.1%

Source: Police Scotland



Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Reduce the number of children killed or seriously injured on our roads

Performance

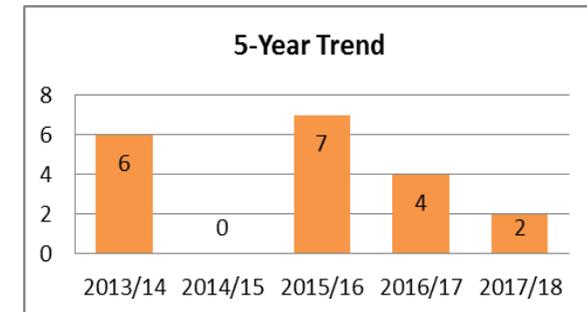
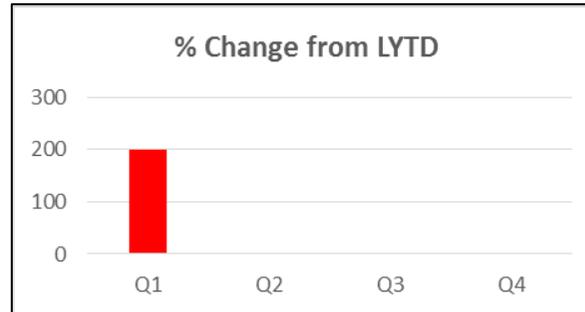
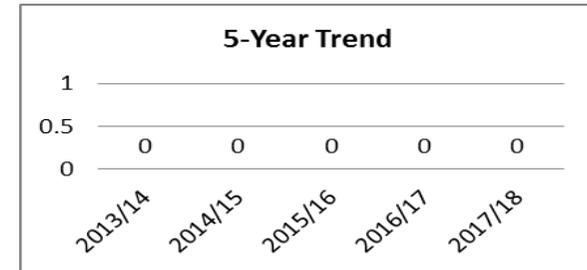
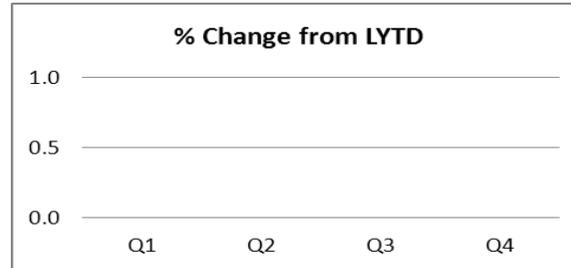
Killed

YTD	LYTD	Change Value	Change %
0	0	0	0

Seriously Injured

YTD	LYTD	Change Value	Change %
2	0	+2	+200%

Source: Police Scotland

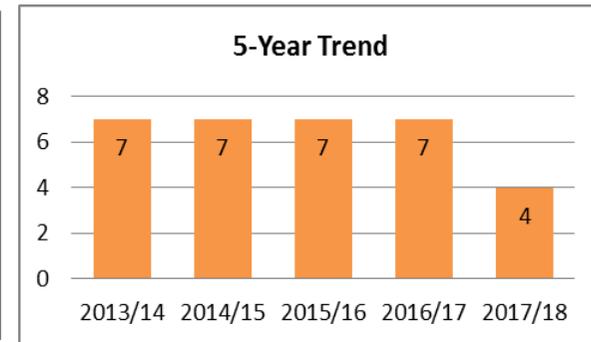
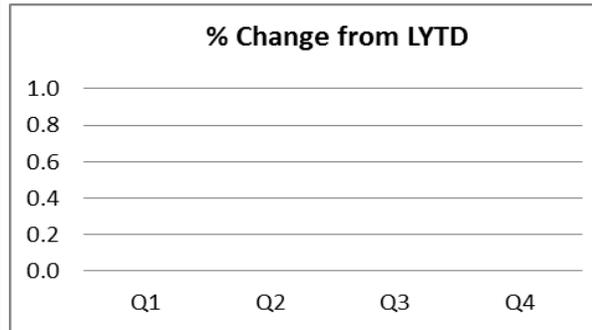


Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Reduce the number of young drivers aged 17-25 killed or seriously injured on our roads

Performance

YTD	LYTD	Change Value	Change %
1	1	0	0%

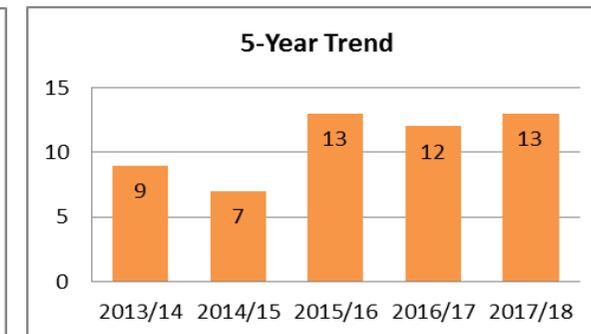
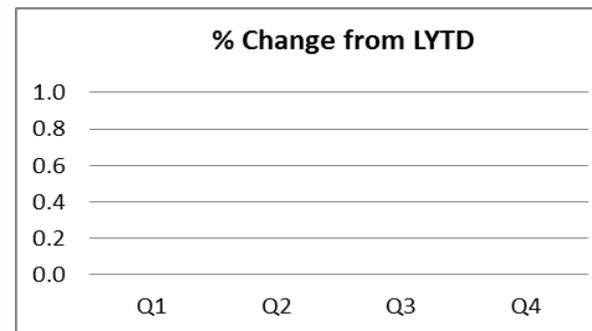


Source: Police Scotland

Reduce the number of older drivers aged 65+ killed or seriously injured on our roads

Performance

YTD	LYTD	Change Value	Change %
2	2	0	0%



Source: Police Scotland

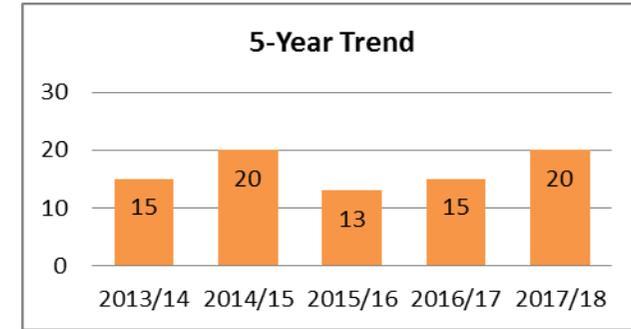
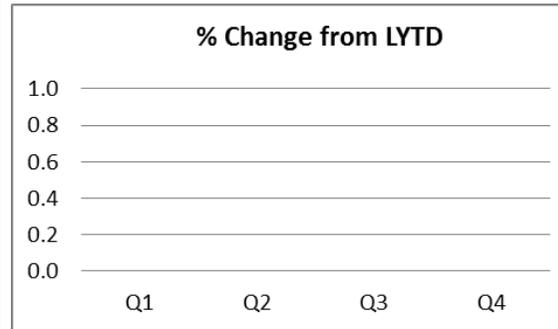
Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Reduce the number of motorcyclists killed or seriously injured on our roads

Performance

YTD	LYTD	Change Value	Change %
11	11	0	0%

Source: Police Scotland

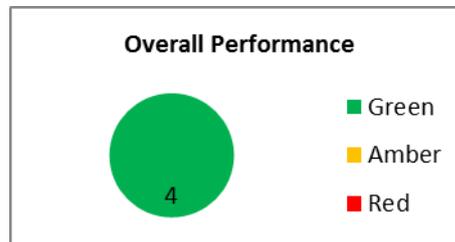


Strategic Priority 5 – Reduce the level and Impact of accidents in the home through effective partnership working

Overall Summary

Overall Performance

Overall performance 4 indicators:



Key Successes

- Since the launch of the “Living Safely In The Home” (LSITH) project in the Cheviot Locality on 1st June 2016 through to 30th June 2019, the Scottish Fire and Rescue Service (SFRS) have successfully referred, with consent, 88 individuals to the Cheviot Community Health Care Team (CCHT) in relation to falls.
- Adult and child protection referrals from RSLs have increased significantly in quarter 1 of 2018/19, up by 70 referrals from quarter 4 of 2017/18.

Key Issues

- Rollout of the LSITH project to other localities is currently suspended until the alignment of the SFRS national approach to Safe and Well visits is completed through the transformation programme.
- Looking to 2019/20 and the findings of the Strategic Assessment the safety priority will be broadened to cover all aspects of safety rather than the current narrow focus.

Key Activities

- The wider Safer Communities Team had another successful input to the Schools Countryside Day in Kelso. In addition to crime prevention displays, members of the Scottish Fire and Rescue Service attended with water rescue equipment a departure from fire hazards an aspect of safety we are keen to promote.
- The community safety officer is finalising a campaign with the Early Years subgroup of the Children and Young Person’s Leadership Group incorporating ROSPA on the subject of accidental poisoning caused by household chemicals such as dishwasher tablets. While instances are not large the Borders have a higher rate than other areas.
- A Community Safety Strategic Assessment is in the final stages of development. This will help to determine the work of the Safer Communities Team, priorities, measures and areas of risk from 2019/20.
- Work has begun to update Crucial Crew the annual safety event for P7 pupils across the Borders. Current educational thinking, the breadth of safety messages, core content, and the delivery mechanism are all being considered to ensure pupils receive information in a way that is age appropriate, is reflective of current safety risks, and staying safe.

Strategic Priority 5 – Reduce the level and Impact of accidents in the home through effective partnership working

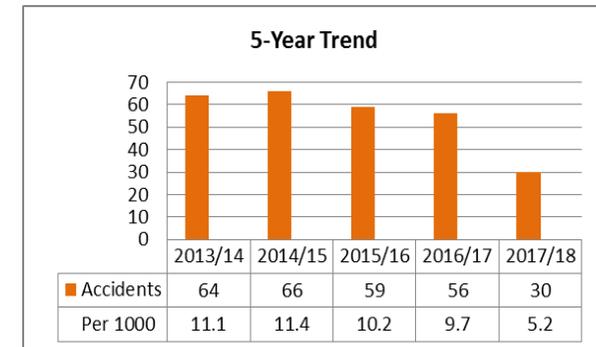
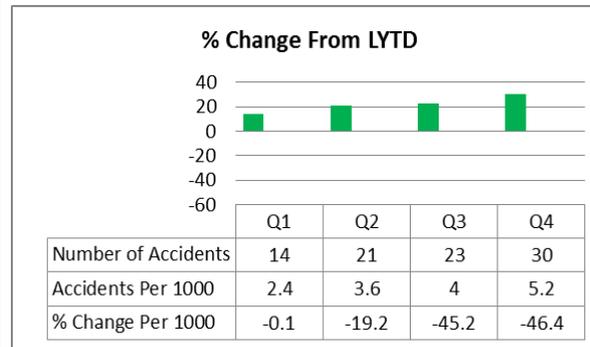
Reduce the number of emergency hospital admissions for children under 5 where a home accident is recorded as the main reason for attendance (per 1000 population)

Performance

YTD	LYTD	Change Value	Change %
5.2	9.7	-4.5	-46.4

Data only available to the end of quarter 4 2017/18

Source: NHS BGH



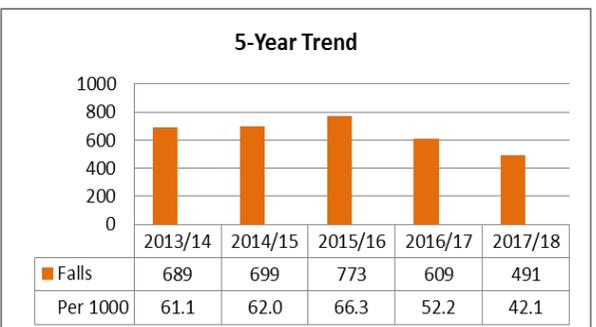
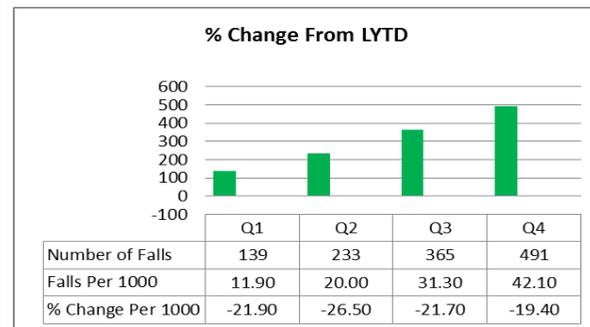
Reduce the number of emergency hospital admissions for 75+ where a fall is recorded as the main reason for attendance (per 1000 population)

Performance

YTD	LYTD	Change Value	Change %
42.1	52.2	-10.1	-19.4

Data only available to the end of quarter 4 2017/18

Source: NHS BGH

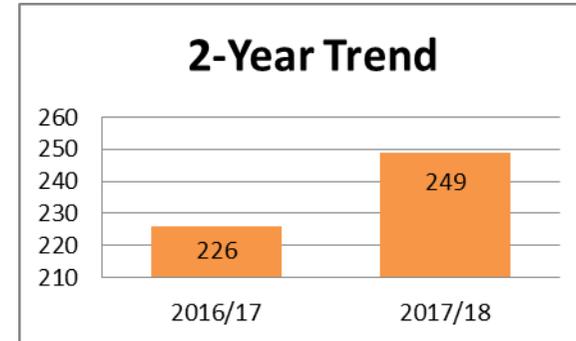
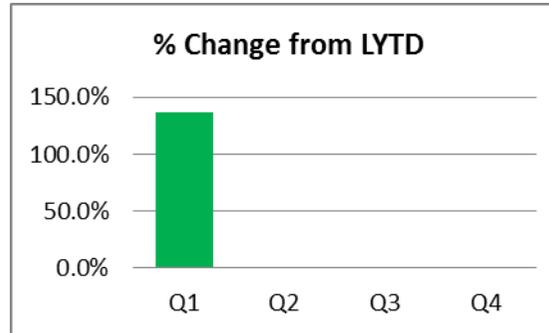


Strategic Priority 5 – Reduce the level and Impact of accidents in the home through effective partnership working

Increase the number of actioned Fire Service adult and child protection referrals received from Safer Communities

Performance

YTD	LYTD	Change Value	Change %
149	63	+86	+136.5%

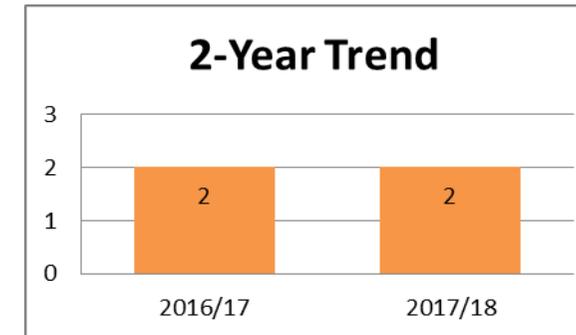
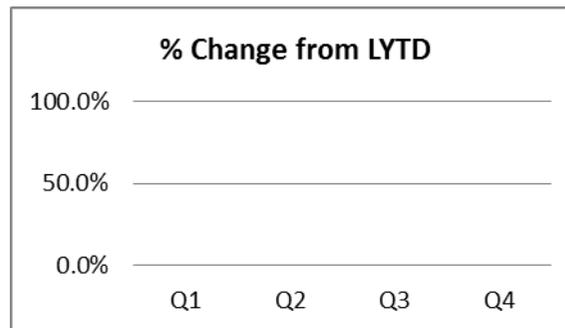


Source: SFRS

Increase the number of Fire Service fuel poverty referrals generated

Performance

YTD	LYTD	Change Value	Change %
0	0	0	0%



Source: SFRS